

**Author:** Emma Burt  
**Date reviewed:** 19<sup>th</sup> April 2021  
**Review date:** 6 weeks or when restrictions tighten (or ease significantly) – not later than 24/05/2021  
**Activity:** Canine massage therapy in a client's home/practitioner's clinic or client or practitioner's garden  
**Location:** TBC – client by client basis

Hazard	Who is affected?	Risk (L)	Control Measures	Residual Risk
Persons experiencing symptoms of Covid-19	Practitioner and Clients	HIGH	<p>Practitioner visiting client's houses will not attend if they have any symptoms of COVID-19 present and will inform the client accordingly.</p> <p>The practitioner will not visit any household which is isolating because one or more family members has symptoms, or any member of the household has been advised to isolate. Clients should inform the practitioner as soon as possible before they attend the client's home. They should follow the stay at home guidance issued by Public Health England. The appointment can then be rearranged to a later date under the current guidelines.</p>	LOW
At the practitioner's home clinic	Practitioner and Clients	HIGH	<p>The clinic will be well ventilated with doors and windows left open when possible.</p> <p>The practitioner will supply a clean vet bed to work on and these will be fresh and clean for each client's visit.</p> <p>The practitioner shall have clean outer clothes for each visit to reduce the risk of contamination.</p> <p>Gloves will not be used but good practice of hand washing, and hand sanitising regularly will be adhered to.</p> <p>Some of the consultation can take place over the email/phone/zoom calls this will lessen the time spent in the client's home/gardens therefore reducing the risk of contamination or possible exposure.</p> <p>On prior discussion and only if the dog is comfortable then only the dog will enter the home clinic and the client will be asked to stay outside or in their car.</p> <p>If the client needs to enter the clinic due to the dog being distressed or this has been agreed prior to the visit, then the 2-meter rule will need to be adhered to much as is possible, this will not be</p>	LOW

			<p>possible for the dog and practitioner due to the nature of the work taking place. Hand washing and hand sanitiser will be offered to the client on entry and leaving.</p> <p>If the client needs to enter the clinic, the client is asked to wear their own face mask, or a non medical grade disposable mask can be purchased from the practitioner if needed. The practitioner will wear a cloth/disposable face mask. If the masks impact or distress the animal, the session will need to cease unless the client can leave the clinic.</p> <p>The clinic will be cleaned thoroughly after each visit.</p>	
In an outdoor space	Practitioner and Clients	HIGH	<p>Access to the outdoor space should not be through the clinic or house if at all possible.</p> <p>Hands will be cleaned/sanitised before the session commences. The practitioner will supply a clean vet bed for the session if held at the practitioner's home, this will be cleaned after the session.</p> <p>If held at the client's home, a clean blanket or bed will be provided by the client for the practitioner and the dog to use during the visit, this can then be cleaned in the washing machine once the session has finished.</p> <p>Some of the consultation can take place over the email/phone/zoom calls this will lessen the time spent in the client's home/gardens therefore reducing the risk of contamination or possible exposure.</p> <p>In an outdoor well-ventilated space, there is no requirement to wear a face mask but this will be at the discretion of the practitioner/client on the day. Gloves will not be used but good practice of hand washing, and hand sanitising regularly will be adhered to.</p> <p>The 2-meter rule will always be adhered to much as is possible when in an outdoor space, this will not be possible for the dog and practitioner due to the nature of the work taking place. If the 2-meter rule cannot be maintained, the client is asked to wear their own face mask, or a non medical grade disposable mask can be purchased from the practitioner if needed. The practitioner will wear a cloth/disposable face mask. If the masks impact or distress the animal, the session will need to cease unless the client can maintain the 2-meter distancing.</p>	LOW

Presence in the client's home	Practitioner and clients	HIGH	<p>The work will only take place in the client's home if the client is unable to attend the practitioner's home clinic and a suitable outdoor space is unavailable due to location, weather or if the location causes distress to the dog.</p> <p>The practitioner will wash their hands or use hand sanitiser before entering the client's home. This simple but effective measure is one of the most powerful control measures at limiting the spread of COVID-19. Hand sanitising gel with a minimum of 60% alcohol will be used if washing facilities are not available.</p> <p>Ideally the client will reduce the number of people in the home if work cannot take place outside.</p> <p>Some of the consultation can take place over the email/phone/zoom calls this will lessen the time spent in the client's home/gardens therefore reducing the risk of contamination or possible exposure.</p> <p>The client must ventilate their home as much as possible, opening windows and doors as required.</p> <p>Where face to face meetings are unavoidable the practitioner will wear a cloth/disposable face mask if this does not impact or distress the animal. Gloves will not be used but good practice of hand washing, and hand sanitising regularly will be adhered to.</p> <p>A clean blanket or bed will be provided by the client for the practitioner and the dog to use during the visit, this can then be cleaned in the washing machine once the session has finished.</p> <p>The 2-meter rule will be adhered to in line with government instructions, this will not be possible for the dog and practitioner due to the nature of the work taking place.</p> <p>The practitioner will wear clean outer clothes to each visit to reduce the likelihood of contamination.</p>	LOW
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